



# GLENWOOD ENERGY

natural gas ♦ the green energy

## PIPP Program

Glenwood Energy of Oxford's Percentage of Income Payment Plan (PIPP) is designed for low-income families to assist in keeping their natural gas service on. Your monthly payment will be determined by your monthly income. We will require you to pay 6% of your household monthly gross income each month. If you make your payment each month, your service will remain active, regardless of the amount of your true balance. Also remember that any time your income changes, you need to re-apply for PIPP and complete a new application. Failure to do so will result in removal from the program.

**\* Household income is defined as the gross income of all household members. Gross income includes wages, interest, annuities, pensions, social security, retirement, disability, and public assistance, Aid to Families with Dependent Children (AFDC) Supplemental Security Income (SSI), alimony, child support, unemployment benefits, workers' compensation, and any other indirect income such as utility allowances.**

We urge our PIPP customers to also apply for Home Energy Assistance Program (HEAP) each year. We can provide you with an application for that at the office or you can access the application on their website, <https://puco.ohio.gov/wps/portal/gov/puco/utilities/gas/resources/home-energy-assistance-program>.

In addition to the reduced monthly payment, we will also offer the ability to eliminate the true balance on the account. If you make a year (12 months) of PIPP payments **in full and on time**, an adjustment will be made to your account to clear up any balance owed.

**If you do not comply, your account may be removed from PIPP and your true account balance will be due.**

\*\*\*\*Customer Declaration\*\*\*\*

I understand that this payment plan allows me to maintain gas service by paying 6% of my household income each month by the due date of the bill. I also understand that I am responsible for the unpaid balance of my bill. I will not be disconnected if I pay my PIPP amount by the due date of my bill, but legal action may be taken against me, if necessary, to collect the unpaid balance.

It is my understanding the Glenwood Energy of Oxford reserves the right to cancel this plan at any time should it no longer legally exist.

I also understand and agree to report back to Glenwood Energy of Oxford in person on \_\_\_\_\_ to again verify my household income, and I further understand that no additional notice of the report date will be given to me and I will be dropped from the plan if I fail to re-verify.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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## PIPP Income Guidelines

### WHO IS ELIGIBLE FOR PIPP?

Those with household income at or below 150 percent of the federal poverty guidelines and have natural gas with Glenwood Energy.

A household applying for PIPP must report total gross household income for the past 30 days (12 months preferred) for all members, except wage or salary income earned by dependent minors under 18 years old. Both homeowners and renters are eligible for assistance.

**You must provide proof of all income earned for the past 30 days.**

For July 2021-May 2022, the income levels are:

Size of Household	Total Household Income 12 Months
1	up to \$ 19,320
2	up to \$ 26,130
3	up to \$ 32,940
4	up to \$ 39,750
5	up to \$ 46,560
6	up to \$ 53,370
7	up to \$ 60,180
8	up to \$ 66,990

For households with more than 8 members, add \$6,810 for each additional member.

If you have questions or need additional assistance, please contact the office.  
Other local agencies that may be able to help with your natural gas bill are:

**Family Resource Center** – (513) 523-5859

**Home Energy Assistance Program (HEAP)** – (800) 282-0880

**SELF** – (513) 280-5008



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## PIPP APPLICATION

### APPLICANT INFORMATION

Name:		
Date of birth:	SSN:	Phone:
Current address:		
City:	State:	ZIP Code:
Account #:	PIPP Start Date:	

### EMPLOYMENT INFORMATION

Current employer:		
Employer address:	How long?	
Phone:	E-mail:	Fax:
City:	State:	ZIP Code:
Position:	Hourly Salary <i>(Please circle)</i>	Annual income:

### HOUSEHOLD INCOME

\* Household income is defined as the gross income of all household members. Gross income includes wages, interest, annuities, pensions, I social security, retirement, disability, and public assistance, Aid to Families with Dependent Children (AFDC) Supplemental Security Income (SSI), alimony, child support, unemployment benefits, workers ` compensation, and any other indirect income such as utility allowances.

Household Members	Relationship	Social Security #	Date of Birth	U.S. Citizen?	Income Source	Monthly Amount

### PLEASE CHECK ALL INCOME SOURCES

- Wages  
  Pension  
  Social Security  
  Child Support  
  Disability  
  Self Employment  
  SSI  
  SSDI  
 Workers Comp  
  Interest  
  Unemployment  
  TANF/DA  
  Active Military Pay  
  Other

### PLEASE MAKE SURE VERIFICATION IS INCLUDED FOR EACH INCOME TYPE

### SIGNATURES

I authorize the verification of the information provided on this form is correct and I hereby authorize Glenwood Energy to ask for and be given any household income information from any employer or agency to verify the above information.

Signature of applicant:	Date:
Signature of Glenwood Employee:	Date:
Glenwood Employee:	New PIPP Amount:



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## ZERO INCOME SELF-DECLARATION

### APPLICANT INFORMATION

Please complete and sign this form if you have claimed zero or no income on your PIPP application. Failure to complete this form will delay the processing of your application. Leaving the form blank or not answering fully is not acceptable. Please provide a separate form for each household member claiming zero income.

Name:

Date of birth:

SSN:

Phone:

Current address:

City:

State:

ZIP Code:

**PLEASE EXPLAIN BELOW HOW YOU HAVE PAID YOUR MONTHLY BILLS FOR THE PAST 90 DAYS:**

**Be sure to include how you have paid utilities as well as any mortgage, rent, car payments, etc.**

### SIGNATURES

I authorize the verification of the information provided on this form is correct and I hereby authorize Glenwood Energy to ask for and be given any household income information from any employer or agency to verify the above information.

Signature of applicant:

Date:

Please complete entire application and return with income verification to [nicole@glenwoodenergy.com](mailto:nicole@glenwoodenergy.com)

or mail or drop off to  
Glenwood Energy  
5181 College Corner Pike  
Oxford, OH 45056.

If you have any questions, please contact the office.