



GLENWOOD ENERGY

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PIPP Program

Glenwood Energy of Oxford's Percentage of Income Payment Plan (PIPP) is designed for low-income families to assist in keeping their natural gas service on. Your monthly payment will be determined by your monthly income. We will require you to pay 6% of your household monthly gross income each month. If you make your payment each month, your service will remain active, regardless of the amount of your true balance. Also remember that any time your income changes, you need to re-apply for PIPP and complete a new application. Failure to do so will result in removal from the program.

*** Household income is defined as the gross income of all household members. Gross income includes wages, interest, annuities, pensions, social security, retirement, disability, and public assistance, Aid to Families with Dependent Children (AFDC) Supplemental Security Income (SSI), alimony, child support, unemployment benefits, workers' compensation, and any other indirect income such as utility allowances.**

We urge our PIPP customers to also apply for Home Energy Assistance Program (HEAP) each year. We can provide you with an application for that at the office or you can access the application on their website, <https://puco.ohio.gov/wps/portal/gov/puco/utilities/gas/resources/home-energy-assistance-program>.

In addition to the reduced monthly payment, we will also offer the ability to eliminate the true balance on the account. If you make 12 monthly PIPP payments **in full and on time**, an adjustment will be made to forgive 100% of your arrearages. If you make 9 on-time monthly payments, we will adjust 75% of your arrearages.

If you do not comply, your account may be removed from PIPP and your true account balance will be due.

****Customer Declaration****

I understand that this payment plan allows me to maintain gas service by paying 6% of my household income each month by the due date of the bill. I also understand that I am responsible for the unpaid balance of my bill. I will not be disconnected if I pay my PIPP amount by the due date of my bill, but legal action may be taken against me, if necessary, to collect the unpaid balance.

It is my understanding the Glenwood Energy of Oxford reserves the right to cancel this plan at any time should it no longer legally exist.

I also understand and agree to report any changes in income to Glenwood Energy of Oxford within 30 days. I understand I must re-verify my household income every 12 months, and I further understand that no additional notice of the report date will be given to me and I will be dropped from the plan if I fail to re-verify.

Signature: _____ Date: _____



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PIPP Income Guidelines

WHO IS ELIGIBLE FOR PIPP?

Those with household income at or below 150 percent of the federal poverty guidelines and have natural gas with Glenwood Energy.

A household applying for PIPP must report total gross household income for the past 30 days (12 months preferred) for all members, except wage or salary income earned by dependent minors under 18 years old. Both homeowners and renters are eligible for assistance.

You must provide proof of all income earned for the past 30 days.

For July 2023-May 2024, the income levels are:

Size of Household	Total Household Income 12 Months
1	up to \$25,515
2	up to \$34,510
3	up to \$43,505
4	up to \$52,500
5	up to \$61,495
6	up to \$70,490
7	up to \$79,485
8	up to \$88,480

For households with more than 8 members, add \$8,995 for each additional member.

If you have questions or need additional assistance, please contact the office.
Other local agencies that may be able to help with your natural gas bill are:

Family Resource Center – (513) 523-5859

Home Energy Assistance Program (HEAP) – (800) 282-0880

SELF – (513) 280-5008



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PIPP APPLICATION

APPLICANT INFORMATION

Name:		
Date of birth:	SSN:	Phone:
Current address:		
City:	State:	ZIP Code:
Account #:	PIPP Start Date:	

EMPLOYMENT INFORMATION

Current employer:		
Employer address:	How long?	
Phone:	E-mail:	Fax:
City:	State:	ZIP Code:
Position:	Hourly Salary <i>(Please circle)</i>	Annual income:

HOUSEHOLD INCOME

* Household income is defined as the gross income of all household members. Gross income includes wages, interest, annuities, pensions, I social security, retirement, disability, and public assistance, Aid to Families with Dependent Children (AFDC) Supplemental Security Income (SSI), alimony, child support, unemployment benefits, workers' compensation, and any other indirect income such as utility allowances.

Household Members	Relationship	Social Security #	Date of Birth	U.S. Citizen?	Income Source	Monthly Amount

PLEASE CHECK ALL INCOME SOURCES

- Wages
 Pension
 Social Security
 Child Support
 Disability
 Self Employment
 SSI
 SSDI
 Workers Comp
 Interest
 Unemployment
 TANF/DA
 Active Military Pay
 Other

PLEASE MAKE SURE VERIFICATION IS INCLUDED FOR EACH INCOME TYPE

SIGNATURES

I authorize the verification of the information provided on this form is correct and I hereby authorize Glenwood Energy to ask for and be given any household income information from any employer or agency to verify the above information.

Signature of applicant:	Date:
Signature of Glenwood Employee:	Date:
Glenwood Employee:	New PIPP Amount:



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ZERO INCOME SELF-DECLARATION

APPLICANT INFORMATION

Please complete and sign this form if you have claimed zero or no income on your PIPP application. Failure to complete this form will delay the processing of your application. Leaving the form blank or not answering fully is not acceptable. Please provide a separate form for each household member claiming zero income.

Name:

Date of birth:

SSN:

Phone:

Current address:

City:

State:

ZIP Code:

PLEASE EXPLAIN BELOW HOW YOU HAVE PAID YOUR MONTHLY BILLS FOR THE PAST 90 DAYS:

Be sure to include how you have paid utilities as well as any mortgage, rent, car payments, etc.

SIGNATURES

I authorize the verification of the information provided on this form is correct and I hereby authorize Glenwood Energy to ask for and be given any household income information from any employer or agency to verify the above information.

Signature of applicant:

Date:

Please complete entire application and return with income verification to nicole@glenwoodenergy.com

or mail/drop off to
Glenwood Energy
5181 College Corner Pike
Oxford, OH 45056.

If you have any questions, please contact the office.